

WEBFORM TRACKING BEST PRACTICES

TO GET BETTER ANALYTICS INSIGHTS

RESTRICTED

RESTREINT

Corporate & Transversal Digital

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ARVAL
BNP PARIBAS GROUP

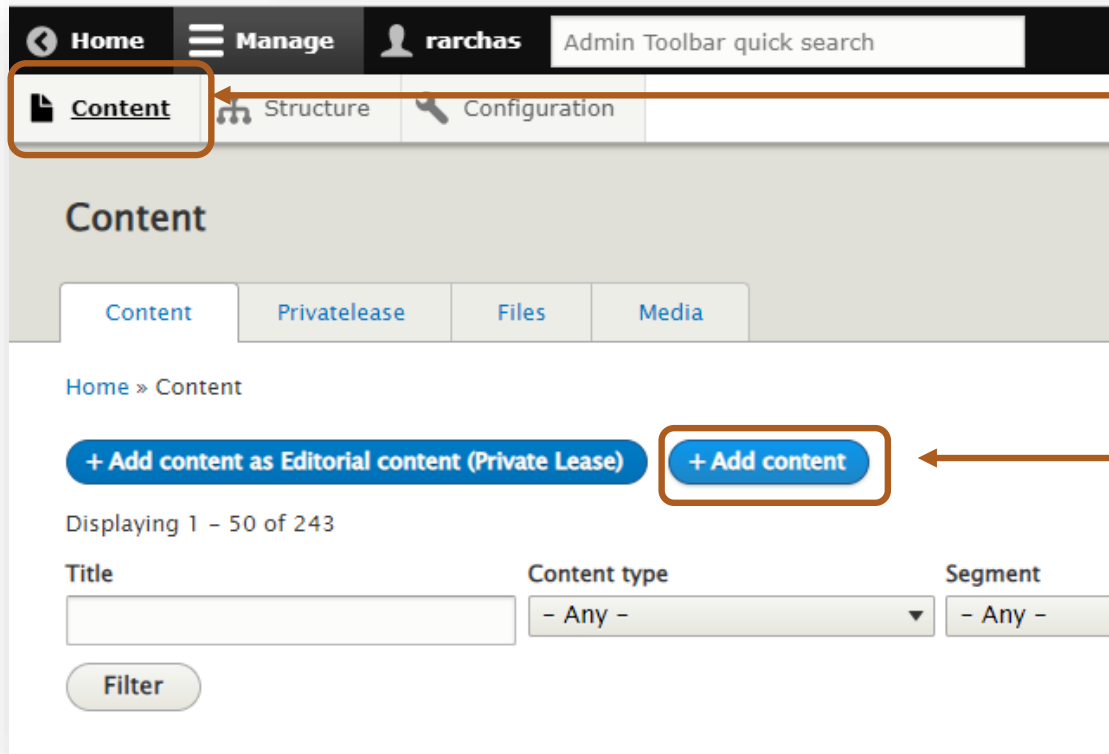
For the many journeys in life

Rule N° 1

- Create a specific page to be fulfilled as Confirmation URL in the settings of your webforms. We need to have a different URL for each webform. This page can have a Thank you message, for instance.

Rule N° 2

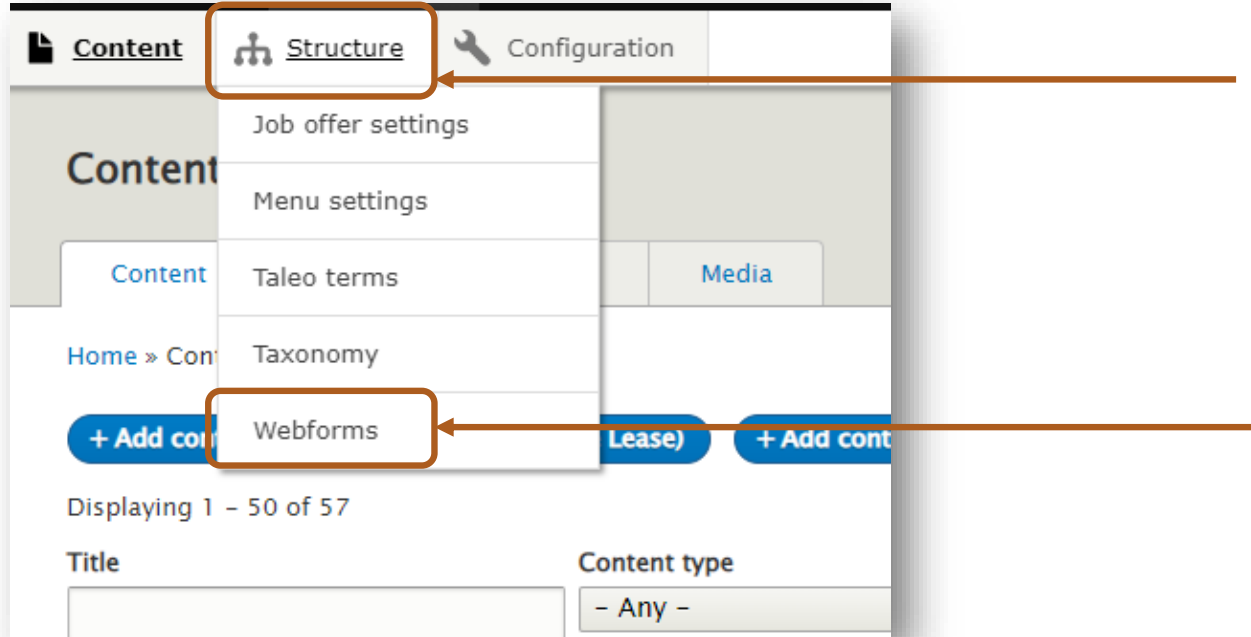
- Always select **URL (redirects to a custom path or URL)** as the Confirmation Type in the Confirmation tab in the settings of your webform on the back office.



- 1 After logging in to the CMS of your website, click on **Content** and then choose **Add content** in order to create a new Confirmation page.

You should follow the process of creation of a page as indicated on www.arval.com/el-professor/drupal-9

You should create a specific Confirmation page for each webform.



- 2 Then you will have to adjust the settings of your existing webforms. For this, click on Structure and then choose Webforms.

3 From the list, choose the webform you want to edit and click on Build.

TITLE	DESCRIPTION	CATEGORY	STATUS	AUTHOR	RESULTS	SITE	OPERATIONS
A new question ?			Open	Icochet	0	CORP-el-professor	Build
TEST AUGUSTE			Open	Imanana	0	CORP-el-professor	Build
test microsite			Open	Icochet	0	CORP-el-professor	Build

GUIDE: HOW TO EDIT THE WEBFORM

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The screenshot shows the 'Settings' tab for a webform, specifically the 'Confirmation' sub-tab. The 'CONFIRMATION TYPE' section has the 'URL (redirects to a custom path or URL)' option selected. The 'CONFIRMATION URL' section has a text input field containing the URL 'https://www.arval.com/the-master/corporate/thank-you-page-001'. Arrows point to the 'Settings' and 'Confirmation' tabs, the selected 'URL' option, and the 'Confirmation URL' input field.

View Test Results Build Settings Translate Clone

General Form Submissions Confirmation Salesforce Emails / Handlers Access

Home » Test - Car Sharing Webform

CONFIRMATION TYPE

Confirmation type

- Page (redirects to new page and displays the confirmation message)
- Inline (reloads the current page and replaces the webform with the confirmation message)
- Message (reloads the current page/form and displays the confirmation message at the top of the page)
- Modal (reloads the current page/form and displays the confirmation message in a modal dialog)
- URL (redirects to a custom path or URL)
- URL with message (redirects to a custom path or URL and displays the confirmation message at the top of the page)
- None (reloads the current page and does not display a confirmation message)

Display confirmation when submission is updated ?

▼ CONFIRMATION URL

Confirmation URL ? *

https://www.arval.com/the-master/corporate/thank-you-page-001

Exclude query string from Confirmation URL ?

Exclude token from Confirmation URL ?

Browse available tokens. ?

Save

- 4 Once on the Settings, select the **Confirmation** tab and as Confirmation Type, select **URL (redirects to a custom path or URL)** in the first block.

In the second block, you should then inform the URL of the **Confirmation page URL** you have created in step 1.

Click on **Save** to finalize.